

Effective Date: 10 Nov 2017

Revised Date: 01 April 2021



PRIVACY STATEMENT

Your personal information is important to Paramount Transportation Systems. In order to facilitate your relocation information about yourself, those accompanying you, the location of your possessions, contact information, details about your possessions, collection of documents, information necessary to interact with governmental agencies and any necessary information concerning your employment if applicable will be collected and utilized. If you are relocating with a corporation or on your own some of the aforementioned information may be provided by your employer, your relocation company or an overseas freight forwarder consigning services to one of our offices on your behalf.

Paramount Transportation Systems operates globally, as such your personal information is subject to the EU General Data Protection Regulations (GDPR), EU-US & Swiss-US collectively referred to as Privacy Shield, any local laws as well as laws present in Canada, Germany, Mexico, Singapore & the United Kingdom. This Privacy Statement details the information we gather and what we do with it. Information provided or obtained during this process is Paramount Transportation Systems' confidential information unless expressly stated otherwise.

Paramount Transportation Systems doesn't operate as a Consumer Service Company and as such doesn't share or utilize personal information for anything other than your authorized physical relocation. Paramount Transportation Systems may share information with other companies in conjunction with your physical move. Paramount Transportation Systems operates both as a controller and processor. Upon conclusion of your relocation and within the limits of the law all personal information will only be kept as long as needed to comply with legal and contractual obligations; as such personal information will no longer be shared, information will be archived and information will eventually be anonymized.

WHAT WE GATHER & WHAT WE DO WITH IT

Personal information identifies the specific individual associated including name, address, phone numbers, email, driver's license, passport, work visa, bank account information, Tax ID, etc.

- All personal information collected is necessary to arrange services, facilitate your relocation and interact with authorities.
- Personal information will only be shared with those parties or authorities involved in facilitating your relocation.
 - Paramount Transportation Systems will remain reasonably responsible for all personal information shared with affiliates and Third Parties as provided by both Privacy Shield, GDPR and any Addendums.
- Paramount Transportation Systems and their network suppliers have strict private policies in place.

- Paramount Transportation Systems does not share or sell any information with/to marketers.
- Paramount Transportation Systems does not utilize personal information to profile.
- Paramount Transportation Systems acts as both a controller and processor of the information at the direction of the client and or client and account.
- Any individual who seeks to access, correct, amend or delete inaccurate information should direct their request to Paramount Transportation Systems. Paramount Transportation Systems will review the inquiry or discuss the inquiry with the controller and reply within a reasonable period.
- Paramount Transportation Systems reserves the right to disclose any information necessary to identify, contact or bring legal action against anyone who may be intentionally or unintentionally violating, causing harm/interference/injury to Paramount Transportation Systems property, rights, other Paramount Transportation Systems' Customers, Governmental Agencies, etc.
- Paramount Transportation Systems may access and or disclose personal information in good faith as the law permits, as required by law to comply with a subpoena or for administrative purposes.

Data Retention

Personal information will be retained as long as your record is active and thereafter consistent with data retention policies. If you elect to cancel services or request we no longer use your information Paramount Transportation Systems will cease to share your information, archive and anonymize as legally and contractually allowable.

Suppliers & Third Parties

Paramount Transportation Systems reserves the right to share personal information with clients, affiliates and any third party service providers as permitted by law in order to facilitate and deliver services on your behalf.

Paramount Transportation Systems may disclose personal information in the event of a merger, acquisition or sale of all or a portion of its assets; in the event of such a change notice will be posted on the website as well as any choices you may have.

The Paramount Transportation Systems supply chain is an important piece of how services are delivered. Paramount Transportation Systems will take reasonable steps to ensure all suppliers are obligated to protect personal information.

Transfer of Information and Location of Servers

The website and operational platform are hosted and located within the United States. Any personal information will be transferred to the United States. Any information provided on your behalf or personal information you provide equates to consent to its transfer, storage, processing and use in accordance with this Privacy Compliance and US law.



Compliance

Paramount Transportation Systems is compliant and certified with the EU-US and Swiss-US Privacy Shield Frameworks and GDPR requirements regarding the collection, use and retention of personal information. To learn more about Privacy Shield visit www.privacyshield.gov.

Paramount Transportation Systems will offer EU and Swiss individuals whose personal information has been transferred to us the opportunity to choose whether the personal information it has received is to be used for a purpose other than the purpose for which it was originally collected or subsequently authorized by the individual. An individual may opt-out of such uses of their personal information by contacting us at privacy@pts-moves.com.

In compliance with the Privacy Shield Frameworks, Paramount Transportation Systems commits to resolve complaints about your privacy and our collection or use of your personal information. If you should have a complaint or inquiry please contact Paramount Transportation Systems:

Paramount Transportation Systems

Data Protection Officer

1350 Grand Avenue

San Marcos, California 92078 USA

Tel: +1 760.510.7986

Email: privacy@pts-moves.com

Paramount Transportation Systems commits to refer unresolved privacy complaints to the EU Data Protection Authorities (DPA's). If you don't receive timely acknowledgment of your complaint or if the situation is not satisfactorily addressed please visit DPA's website at: http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm or if the issue is Swiss related to the Swiss Federal Data Protection and Information Commissioner (FDPIC) at: <https://www.edoeb.admin.ch/edoeb/en/home/the-fdpic/links/data-protection---switzerland.html> If your complaint is still not resolved through these channels under limited circumstances a binding arbitration option may be available before a Privacy Shield Panel.

In the event of a privacy complaint within the United States, Paramount Transportation Systems is subject to investigatory and enforcement powers of the U.S. Federal Trade Commission. If you don't receive timely acknowledgment or you are dissatisfied with your response from Paramount Transportation Systems, please visit the FTC website at <https://www.ftc.gov>.

Security

Your personal information is important. Paramount Transportation Systems maintains reasonable physical, electronic and procedural safeguards designed to protect all data. Paramount Transportation Systems regularly reviews receipt, delivery, use, security standards, and procedures for handling all information both internally and externally to protect against unauthorized disclosure, use or access to personal information. Paramount Transportation Systems limits contact to those employees, agents and suppliers based on the services and functions each entity is providing.

If you should have a question or concern please use the contact information under Compliance above.



Changes to the Privacy Statement

Paramount Transportation Systems reserves the right to amend the Privacy Statement at any time and at its sole discretion. Any changes to the Privacy Statement will be made available on the website prior to becoming effective.

Your Rights

You have the right to:

- Verify if Paramount Transportation Systems or a third party is processing your information
- Confirm what specific information Paramount Transportation Systems may have
- Erase or Anonymize your information within the constraints of any legal or contractual limitations
- Restrict processing for later evidence or use
- Object to having your information used for marketing (Paramount Transportation Systems doesn't utilize or share your information)

In the event of an issue please use the contact information under the Compliance above.

OUR WEBSITE

Data Collection Technology

Paramount Transportation Systems employs limited use automatic data collection technology on all websites or services. The tracking technology includes cookies (see below) to collect information such as your IP address, Internet service provider, browser type, operating system and language, referring and exit page URLs, date and time, amount of time spent on particular pages, what sections of the websites you visit, number of links you click while on the websites and other data. Please be advised that if you opt out of any service, you may not be able to use the full functionality of the website or service. Other than rate requests explicitly submitted on Paramount Transportation Systems forms. Paramount Transportation Systems does not gather personal information of any kind.

Visiting other Internet Sites and Social Media

Paramount Transportation Systems is not responsible or liable for third-party sites accessed through a Paramount Transportation Systems website. Other Internet sites including those which may be linked to/ from the Paramount Transportation Systems website may have their own privacy policies or no policy at all. The inclusion of any link, including social media links, does not necessarily imply we endorse the third party company, its Internet site or any services it may promote.



Cookies

Paramount Transportation Systems websites may make use of “cookies” to measure website activity and provide analytics. A cookie is an element of data that a website can send to your browser which may then store the cookie on your hard drive. Cookies cannot be used to collect sensitive information about your computer or data residing on your computer. Most major websites use this technology and most browsers are set up to accept them.

Visitors may disable cookies by visiting their browser settings and adjusting their browser’s cookie settings; however, disabling cookies may interfere with the ability to view certain content on Paramount Transportation Systems sites.

Revision History

VERSION	DATE	REVISION AUTHOR	SUMMARY OF CHANGES
1.3	01 April 2021	Silvia Louro, Director, Quality & Compliance	Document review
1.2	20 Dec 2020	Silvia Louro, Director, Quality & Compliance	Revised compliance section
1.1	16 Jan 2020	Louis Rast, Group Director	Document review
1	04 June 2018	Phil Joyaux, IT Director	

